

Welcome to CAT - the smart choice in public transportation in the capital region.

CAT is celebrating its 40th year of transit service.

We have been connecting communities in the capital region since 1973.

CAT is working continuously to meet the needs of the capital region, and add service to the places you want to go:

CAT's Mission

Capital Area Transit improves the quality of life in Central PA by providing comprehensive public transportation services.

CAT achieves this by:

- Meeting customer expectations
- Achieving regional smart growth and mobility objectives
- Being responsible stewards of public resources and
- Supporting a professional, dedicated workforce.

Use this guide to help find your way around CAT's system.

Capital Area Transit is committed to ensuring that no person is excluded from participation in or denied the benefits of its service on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964 as amended. It is CAT's policy to prohibit discrimination and harassment of any type, and to afford equal opportunities to all, without regard to religion, sex, age, disability or veteran status. CAT aspires to conform to the spirit as well as the letter of all applicable laws and regulations.

How to Ride CAT Buses

Boarding the Bus

CAT bus stop signs and/or shelters are conveniently located throughout the system. In the metropolitan area, you can board a bus only at these designated locations. If you live in a more rural area on a CAT route with fewer bus stop signs, you can flag a CAT bus by raising your hand at an approaching bus to gain the driver's attention. The bus will then stop at the closest safe spot to allow you to board. If riding to an area of the route that has few CAT bus stop signs tell the driver where you are going and ring the bell when approaching your destination. Plan to arrive at the bus stop five minutes before the scheduled departure time. Be sure that you are standing at the stop for the direction in which you wish to travel (inbound or out-bound). Allow departing passengers off before you attempt to board.



Identifying Your Bus

Each bus route is numbered and named by its furthest destination before it returns to downtown Harrisburg. The destination of each bus is displayed above the windshield and also to the left of the bus's front door. It may also indicate a major route. If you're not sure you're boarding the correct bus, the driver will gladly assist you (i.e. the bus going to Carlisle will display a "C-Carlisle sign on the front of the bus: when

going to Harrisburg, it will display "Market Square".)

CAT buses are also equipped with onboard audio announcements broadcasting the major stops and time points identified on the printed timetables.

Exact Fare

Please have your fare or ticket ready before boarding the bus. Exact change is required; your driver *cannot* make change.

Tickets/Passes

Multiple ride tickets and monthly passes are available at fares lower than the single, one-way trip. The following multiple ride tickets are available:

-- 11-Ride Special Saver

-- Monthly Pass (good for one calendar month)

Student fares and passes are available to students grades K through 12, by presenting a valid student identification card.

Children, ages five and under, ride free when accompanied by an adult.

Zone and transfer charges are included in the cost of a monthly pass. These charges must be added to all other tickets. Tickets are available for sale at:

- > CAT Main Office at 901 N. Cameron St., Harrisburg
- > Information Office at Strawberry Square, 2nd Flr.
- > On-line: www.cattransit.com (with a valid credit card)
- > Transit News at the Amtrak Station
- > Automated Ticket Vending Machines
- > Market Square Transfer Center
- > Strawberry Square, 2nd floor near Civil Service Office
- > Keystone Building, 1st Floor atrium
- > Cumberland County Courthouse, by front steps

CAT Fares

(eff. 10/1/2010)

Single One-Way Base Fare ...	\$1.75
Student Fare	\$1.25
Zone Fare	\$.60
Transfer	\$.25
Monthly Pass - Zone 1	\$49.00
Monthly Pass - Zone 2	\$70.00
Monthly Pass - Zone 3	\$87.00
11-Ride Special Saver (Z1)	\$16.50
11-Ride Special Saver (Z2)	\$22.00
11-Ride Special Saver (Z3)	\$28.00
20-Ride Half-Fare Ticket (persons w/ disabilities only)	\$17.50
SET Fare (Base)	\$3.50
Market-Walnut Loop	\$.75
City Island	\$.75

Transfers

If you need to use more than one bus to complete a one-way trip, ask the driver of your first bus for a transfer when you pay your fare. **The cost of a transfer is \$.25.** Transfers must be used within one hour and cannot be used for a return trip. To use the transfer, simply give it to the driver on the connecting bus.

Zones and Zone Fares

CAT's service area is divided into three zones, based on the distance of the final destination from downtown Harrisburg. *The cost of a zone fare is \$.60 per zone.* Zone fares are collected as you board or leave the bus. When leaving downtown Harrisburg, the base fare is collected when boarding and the additional zone fare collected when leaving.

On trips to downtown Harrisburg, both the base and zone fares are collected when boarding. 11-ride tickets and monthly passes purchased for a specific zone have the zone charge already included in the purchase price.

Express Bus Service

CAT offers express bus service to downtown Harrisburg from the following locations: Carlisle, Elizabethville/Millersburg, Mechanicsburg and Shippensburg.

Park and Ride

CAT has 21 suburban Park and Ride lots where you can park your car free and board a CAT bus to downtown Harrisburg. There is also a Park and Ride lot on City Island, for which there is a parking fee. Visit www.cattransit.com for locations. *the CAT Information Center, CAT's website or the Information Office at Strawberry Square.*

Leaving the Bus

As the bus approaches within one block of your desired stop, push the vertical strip found between each window, or pull the cord located overhead, to signal your wish to get off the bus. If you are unfamiliar with the area, ask the driver to let you know when you are approaching your stop.

Bike Racks

All CAT buses are equipped with bicycle racks on the front bumpers. Use of these racks is free to all bus riders. The lightweight rack pulls down into a horizontal position to carry

two bicycles. The tires fit into slots, while a spring-loaded support arm pulls over the front tire. It is the rider's responsibility to load and unload the bike when boarding and leaving the bus. Bikes cannot be brought inside the buses.



Riders' Rules & Courtesies

CAT has established the following courtesies so that everyone who rides can have a pleasant trip:

- > Please do not bring food or drinks on the bus.
- > Smoking on the bus is prohibited.
- > Vulgar and profane language will not be tolerated, and will be grounds for ejection from the bus with no refund.
- > The only animals permitted on buses are service animals.
- > Seats immediately behind the driver -on both sides of the bus - are reserved for senior citizens and persons with disabilities
- > Radios, CD players and other listening devices must have earphones if played on the bus

RIDERS GUIDE



**901 North Cameron St.
Harrisburg, PA 17101**

717-238-8304

www.cattransit.com

Rev 4/13

Hours of Operation

Fixed Route Telephone Information Center - (717) 238-8304

Office Hours:
Monday-Friday: 7:30 a.m.-4:00 p.m.
First and Last Saturday of each month:
9 a.m.-1p.m. (*hours subject to change*)

Additional Telephone Hours
Saturdays: 9a.m. - 1 p.m.
901 N. Cameron St., Harrisburg, PA 17101

Strawberry Square Information Office

Monday-Friday: 10:00 a.m. - 3:00 p.m.
2nd Floor, Strawberry Square, Harrisburg

Fixed Route Buses

Monday - Friday: 3:30 a.m.-12:30 a.m.
Saturday: 6 a.m.-10 p.m.
No Sunday service.
Each route schedule varies; check individual schedules for operation times.

Shared Ride Telephone Reservation Center

Appointments must be booked no later than 12:00 noon the working day before the desired appointment. Customers are encouraged to call several days in advance when possible.
(717) 232-6100 or 1-877-891-7144
Monday - Friday: 7 a.m.-4 p.m.
901 N. Cameron St., Harrisburg, PA 17101
CAT Shared Ride Vans
Monday - Friday: 5 a.m.-6 p.m.
Saturday-Sunday: 6 a.m.-6 p.m.

They can connect you with other like-minded commuters in your area.
An **Emergency Ride Home** service is also available through this program. Call 1-866-579-RIDE or visit www.pacommuterservices.com.

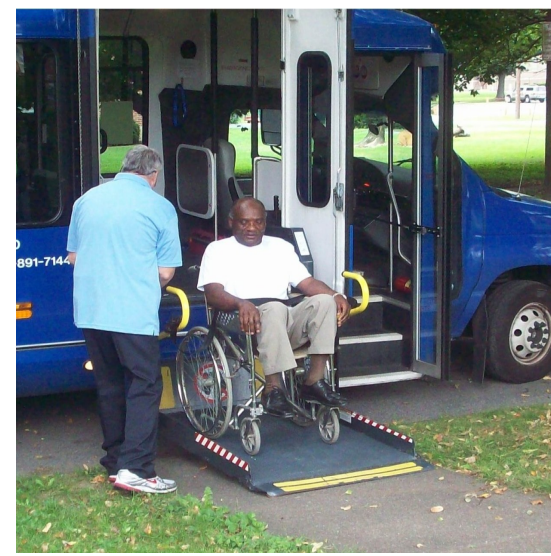
Additional Transportation Services in CAT's Service Area

- > Amtrak
1-800-USA-Rail
www.amtrak.com
- > Lebanon Transit
1-717-273-3058
www.lebanontransit.org
- > Cumberland County Transportation Dept.
1-800-315-2546
www.ccpa.net/cumberland
- > Harrisburg International Airport
1-888-2-FLY-HIA
www.flyhia.com
- > Rabbittransit
1-800-632-9063
www.rabbittransit.org

Services
CAT offers comprehensive transportation services throughout Cumberland and Dauphin Counties, including:
* Fixed route bus service
* Express routes
* Shared Ride Program for senior citizens and persons with disabilities -- door-to-door shared ride service throughout Dauphin County
* Raider Regional Transit - fixed route bus service in and around Shippensburg

Board of Directors
CAT is governed by a seven-member board of directors who are appointed by the Cumberland County Commissioners (2 members); the Dauphin County Commissioners (3 members); and the City of Harrisburg (2 members). Public meetings are held the last Thursday of each month at Noon in CAT's 2nd Floor Board Room at 901 North Cameron Street, Harrisburg.

Commuter Services
For ideas on additional ways to commute or share rides, contact Commuter Services of South Central Pennsylvania.



For lost items on paratransit vans, call 717-232-6104, ext. 136.

Safety
All CAT buses and shared ride vans are equipped with interior and exterior cameras for your safety. Passengers are encouraged to be mindful of your surroundings and partner with CAT to enhance the safety and security of our transit system. Please report suspicious behavior or packages.

Technology
- Service Alerts: sign up for e-mail alerts at www.cattransit.com
- Twitter: follow CAT at www.cattransit.com
- WiFi: free wireless internet is available on all CAT buses and shared ride vans.

Passengers must know how to connect devices; drivers cannot assist you. The strongest signal will be near the wireless access point located near the front of the bus or van. Visit cattransit.com for terms and conditions of use.

- > Cell phone use should be limited, and used in such a way as not to bother other passengers
- > Strollers and/or shopping carts should be moved to the rear of the bus, folded and removed from the aisles
- > All personal items should be kept clear of the aisles at all times.
- > Patrons should move to the rear of the bus to stand when all seats are filled
- > Riders are requested to exit via the rear doors (where available).

Senior Riders
Senior citizens (age 65 and older) ride CAT fixed Route buses for free all day, every day with a CAT-issued Commonwealth of PA Senior Citizen ID card. An ID card application can be completed at CAT – proof of age required.

Riders with Disabilities
Persons with disabilities are eligible to ride the fixed route buses at half fare all day every day. Persons with a Medicare Card may qualify for this program. Registration and an ID Card are required. Contact the CAT Information Center for an application. Special Efforts Transportation (SET), a shared ride service, is also available to persons with disabilities who are unable to use the fixed route service. An application must be completed prior to acceptance into this program. Contact CAT's Shared Ride Division at 717-232-6100 for an application and additional information

Lost and Found
Items found on buses are kept for 30 days. If you leave something on a bus, or lose an item at or near a bus stop call 717-238-8304.